Denise Lindstrom Bandeira is an assistant professor in the School of Management, Federal University of Rio Grande do Sul, Brazil. She received his Doctoral degree (2005) and M.Sc (2000) in the School of Management, Federal University of Rio Grande do Sul, Brazil and B.Sc degrees in Computer Science (1991) and Geology (1982) from the same university. Her interest in research includes decision support systems, operations research, logistic models, data analysis, simulation, as well as systems design and implementation. Her PhD dissertation was awarded the "2005 CAPES Dissertation Prize", being honored with the title of Brazilian best dissertation of the year in the area of Management. Papers based on her dissertation have won best paper awards in international scientific meetings. She has published in several Brazilian academic journals and recently in Decision Support Systems.