Saroj Koul is Assistant Professor in the School of Business at Acadia University, Canada. She comes to full-time teaching after 24 years in industry, at Bharat Heavy Electricals Limited, India, dedicated to the field of energy related infrastructure in India where she worked on formulation and implementation of corporate strategy. In addition, she has over 10 years experience of teaching Management Studies. She has been a visiting faculty member at the Indian Institute of Technology (IIT), Delhi, the Amity Business School, (Delhi), the Global Business School (France) (India Chapter) and the University of Petroleum & Energy Studies, Delhi. She has also served as an advisory board member of the All India Management Association(AIMA), India and as co-guide to several MBA students. She is on the Advisory Board & Governing Council of several educational institutes in India, where her contributions to the growth of the student community and teaching philosophy have been recognized. Dr. Koul earned a PhD from IIT Delhi, India; a Masters of System Engineering and Operation Research from IIT Roorkee, India; and a Bachelor of Electrical Engineering from Kashmir University, India. She has published over 30 papers and books on Enterprise Resource Planning and Electronic Commerce for Distance Learning students of MBA classes in India. She is an active life member of the System Dynamics Society of India and was on the Editorial Board of its journal, International Journal of System Dynamics. Currently she is on the Editorial Board of the International Journal of Electronic Transport, the International Journal of Operations Research and Information Systems and the International Journal of Business Performance and Supply Chain Modelling. Her research interests include System Dynamics, Supply Chain Management, Management of Information Systems; and Organizational Communication.